

# PROVIDER SATISFACTION

# SURVEY

We invite you to share your thoughts on your experience working with **El Paso Health** by completing our **Provider Satisfaction Survey**.

The **survey** was sent via email on 12/19/2024 and will be mailed to you **between January 10, 2025 through February 03, 2025**. Phone surveys will begin on **February 14, 2025**, and will continue thereafter.

This is your opportunity to share what you think is working well and what could be improved. We greatly value our partnerships with providers, and your feedback will guide administrative and operational adjustments aimed at enhancing provider satisfaction and driving improvements.

***We kindly ask that you complete the survey with your honest feedback!***



- Return it using the enclosed postage-paid envelope
- Complete the survey online by following the instructions provided

Press Ganey is an independent research firm assisting us with conducting the survey. We value your feedback and thank you for your partnership!

If you have questions regarding this notification, please contact El Paso Health Provider Relations at 915-532-3778, Monday thru Friday 8 a.m. to 5 p.m.

